

20040237.070802

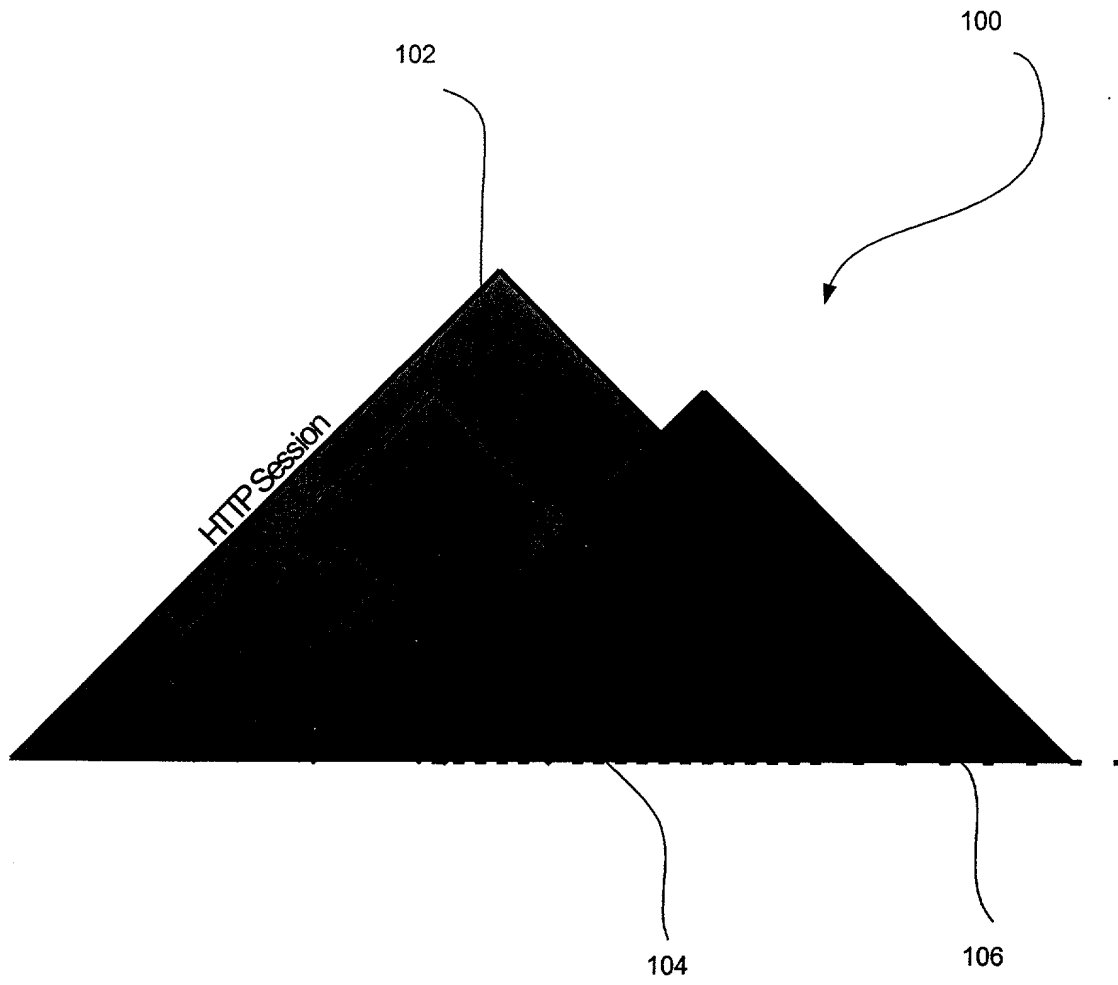


Fig. 1

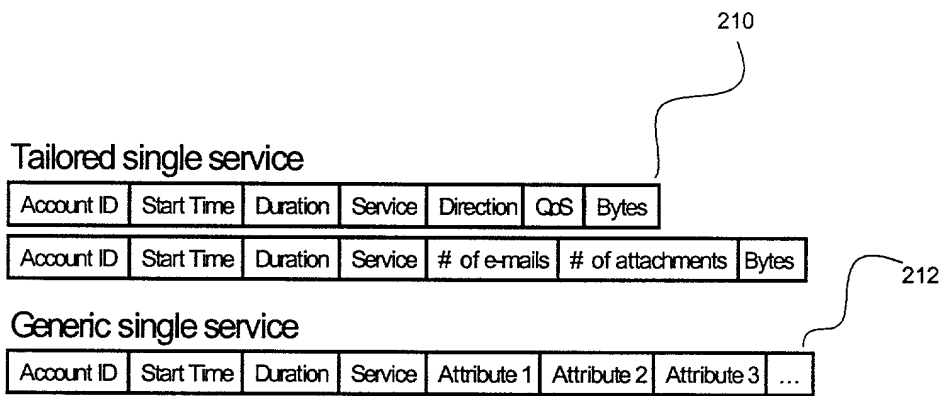


Fig. 2

300

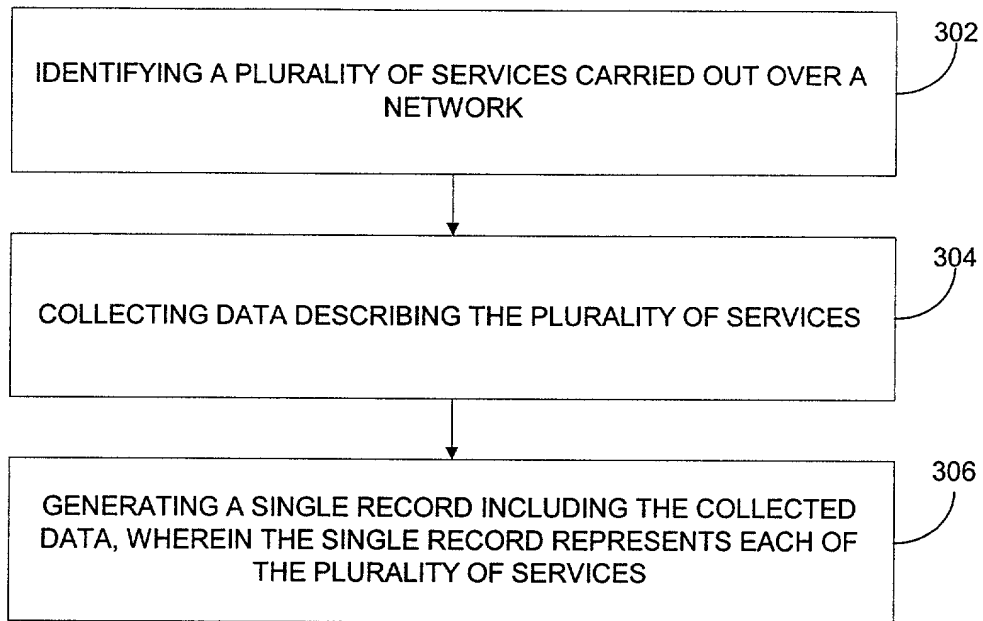


Fig. 3

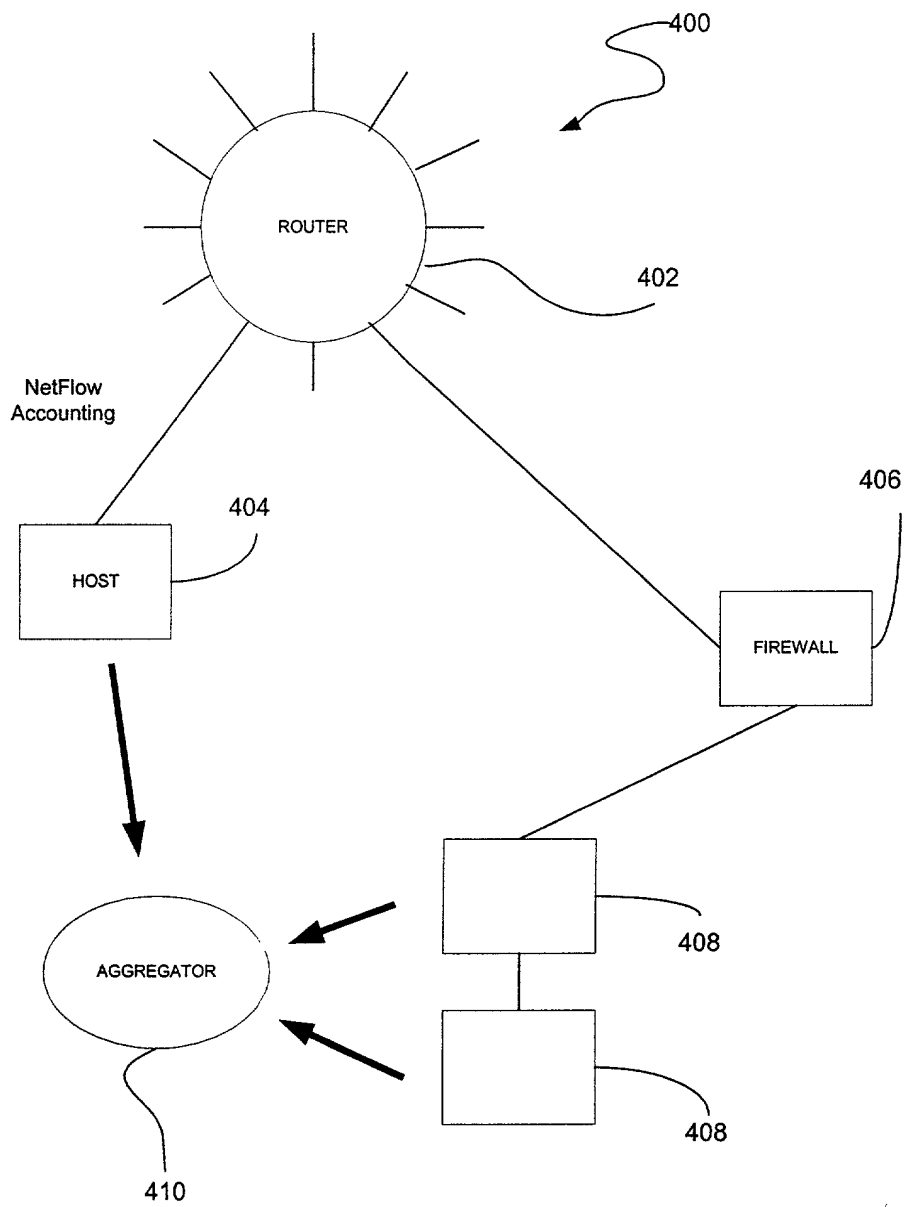


Fig. 4

20040700400T

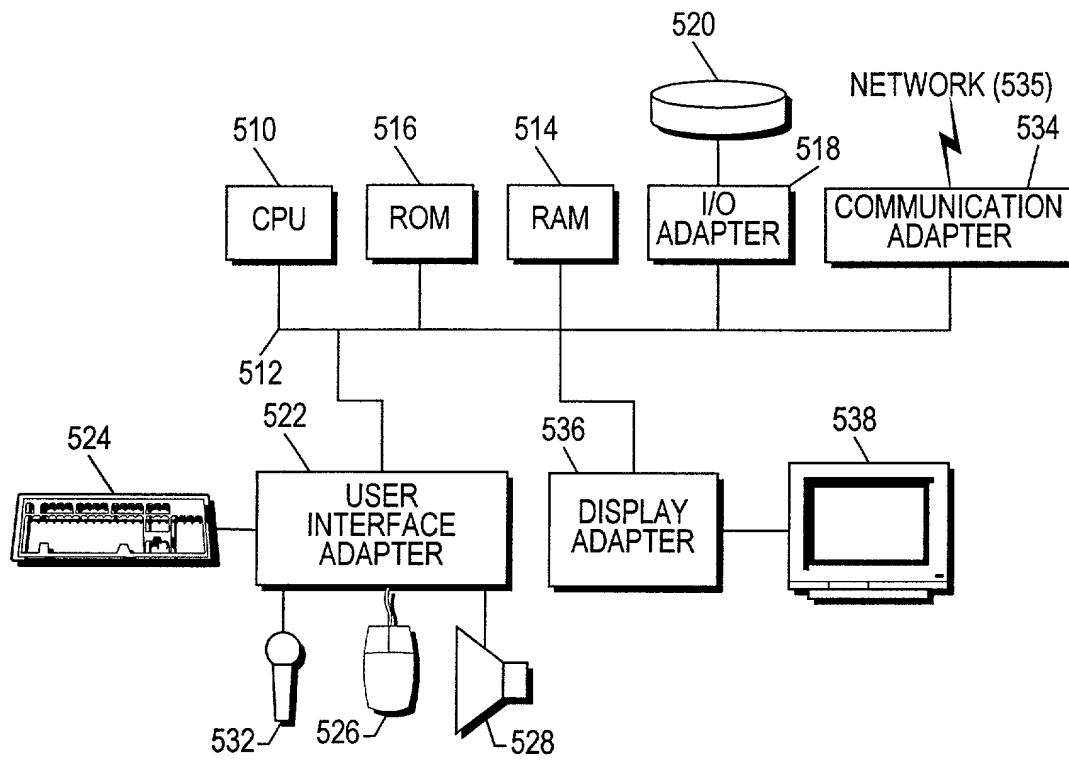


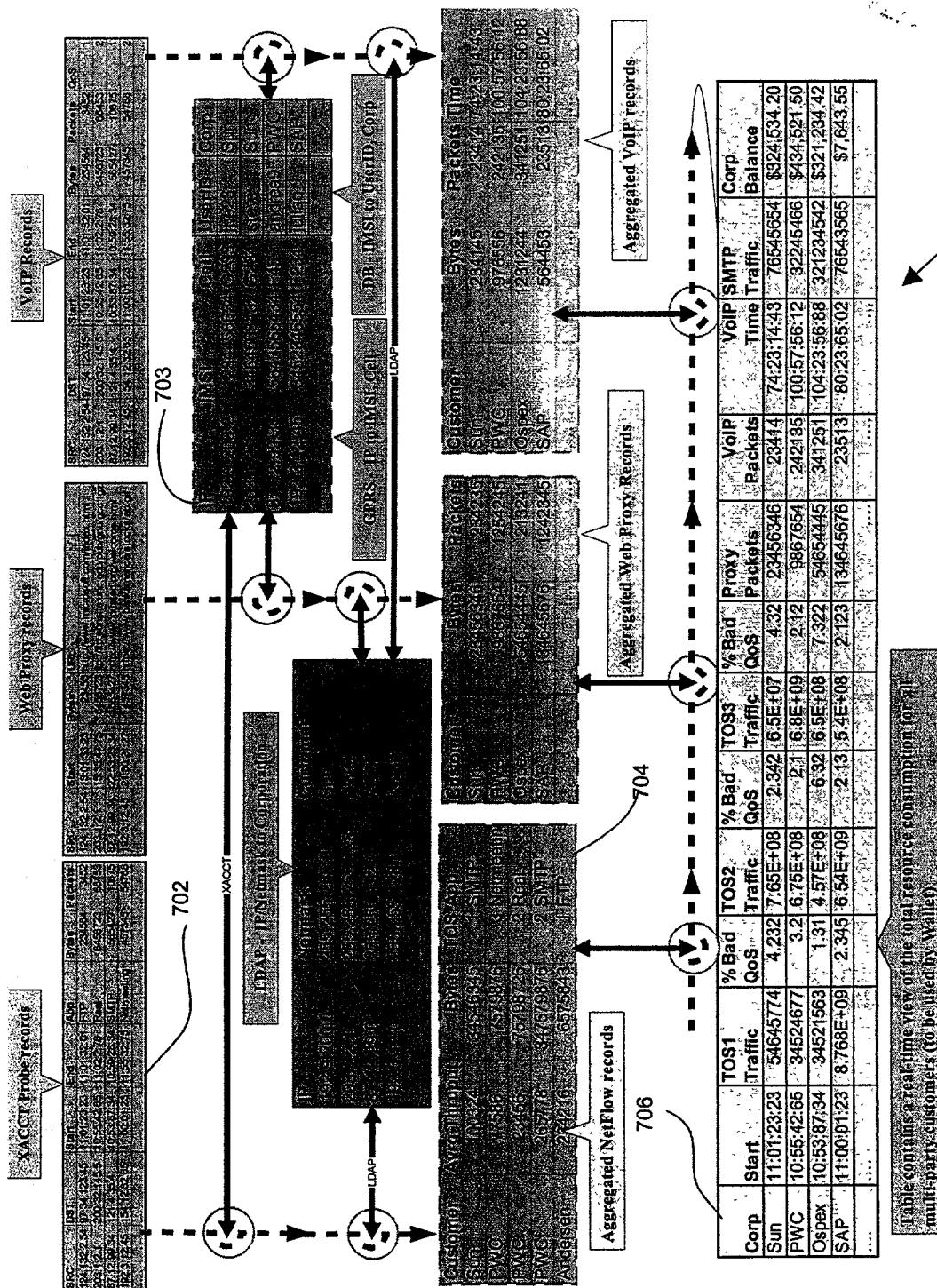
Fig. 5

Rolled up multiple services

Account ID	Start Time	Duration	HTTP Bytes	HTTP Duration	Mail Bytes	Mail Bytes	...
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600

Fig. 6



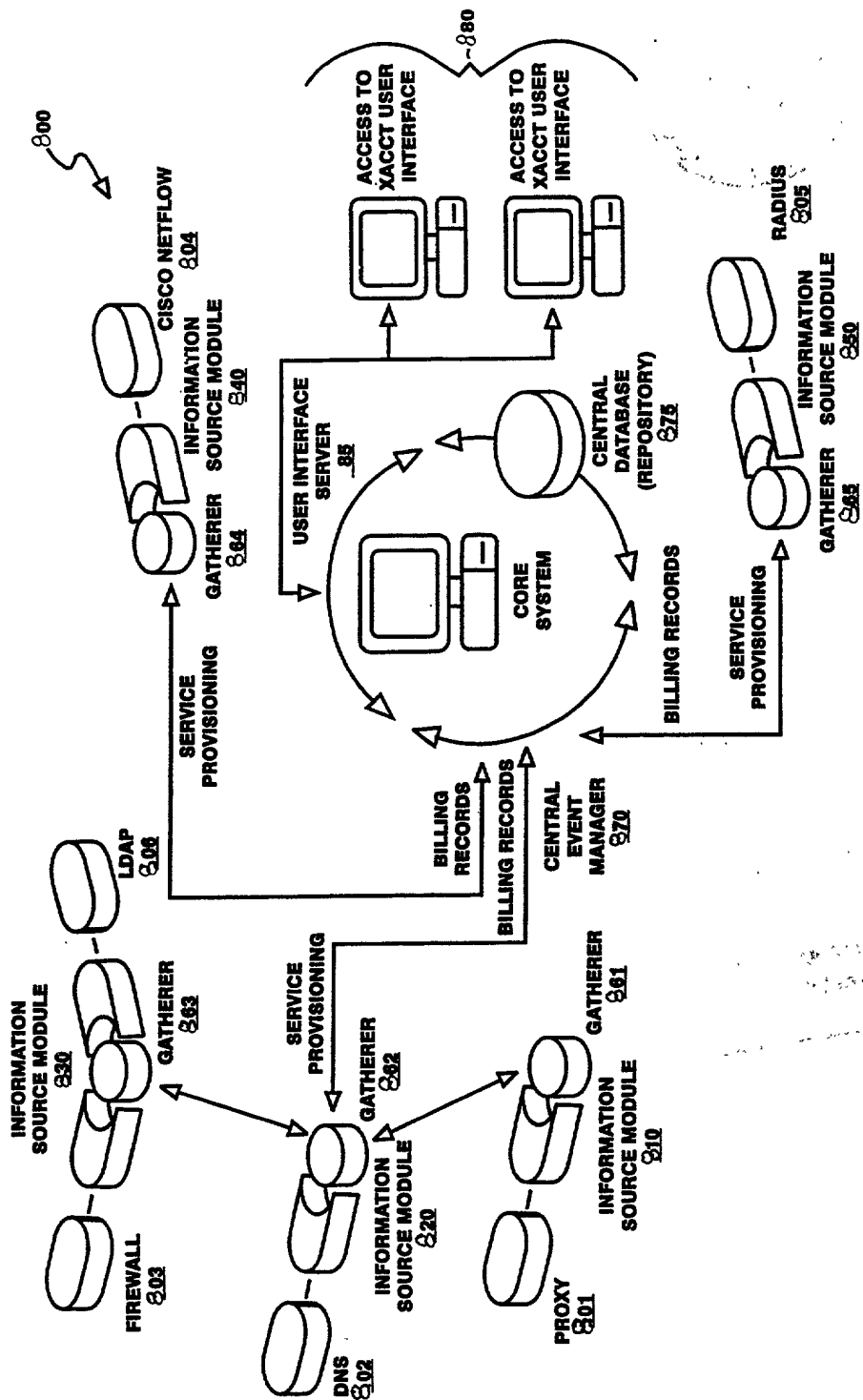


FIG. 8

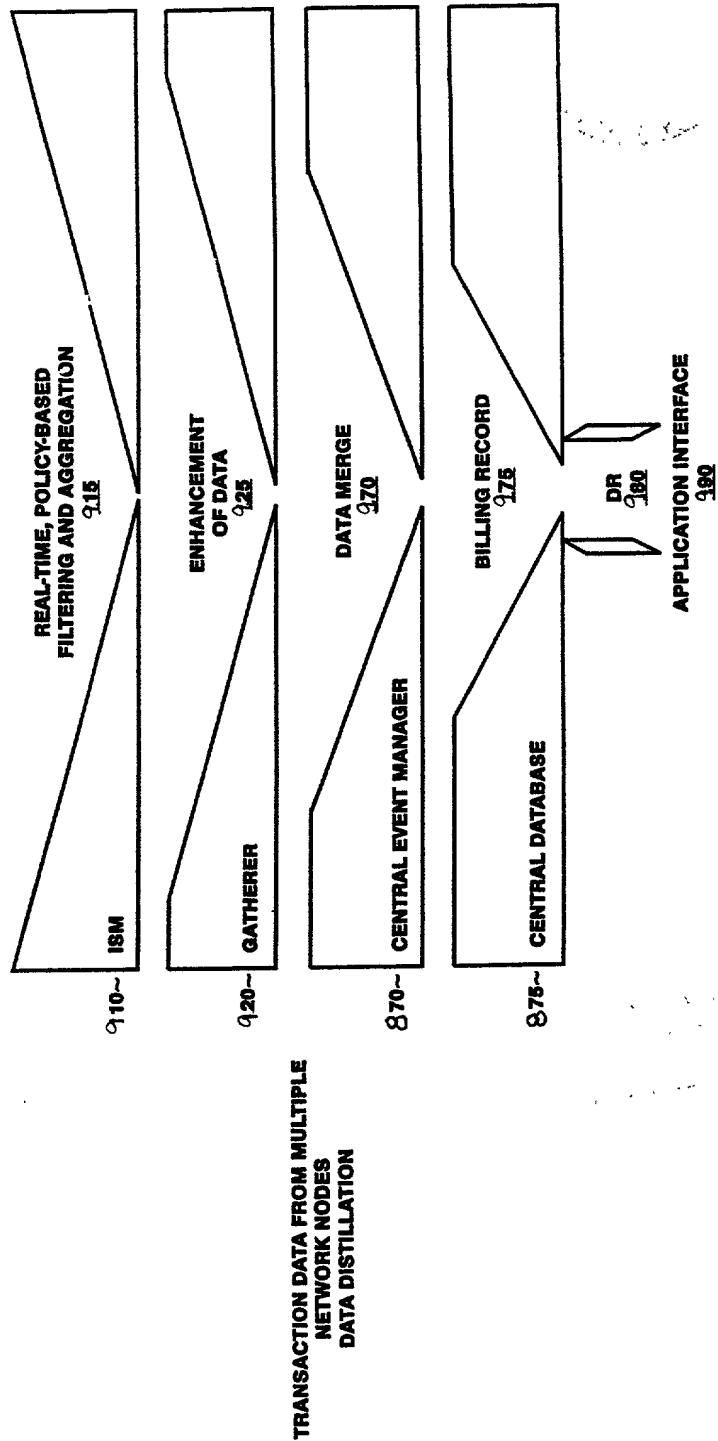


FIG. 9

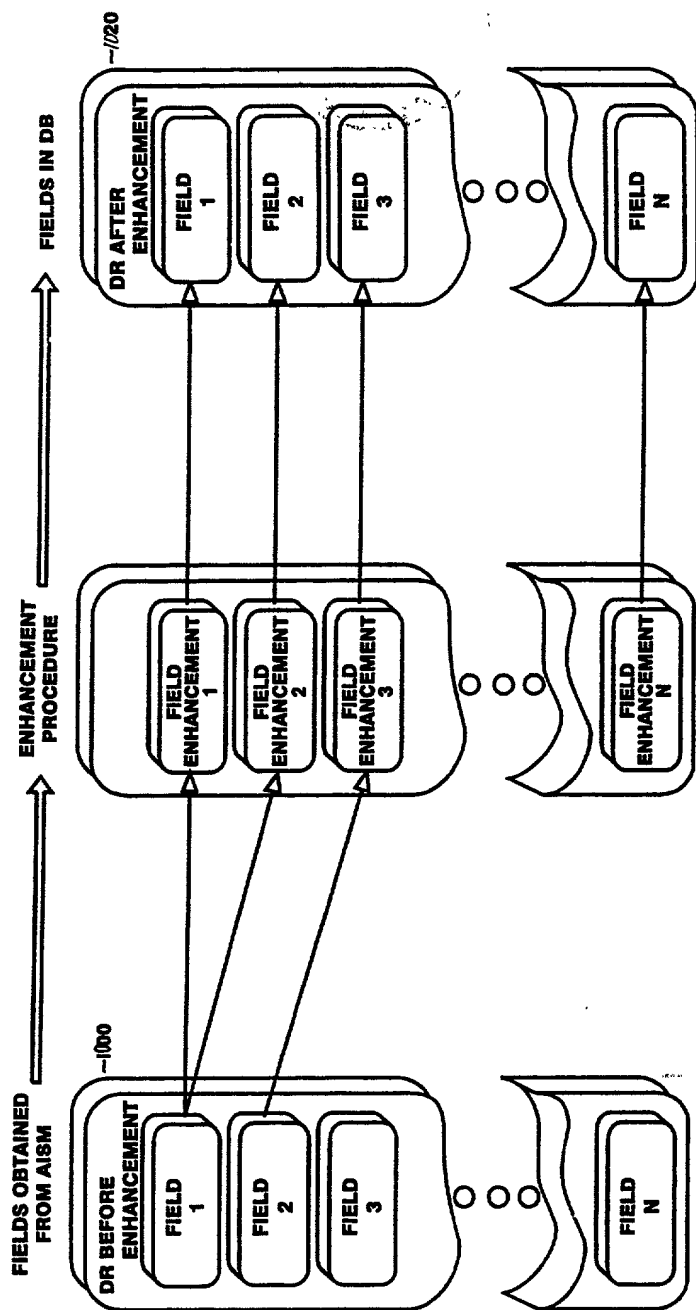


FIG. 10

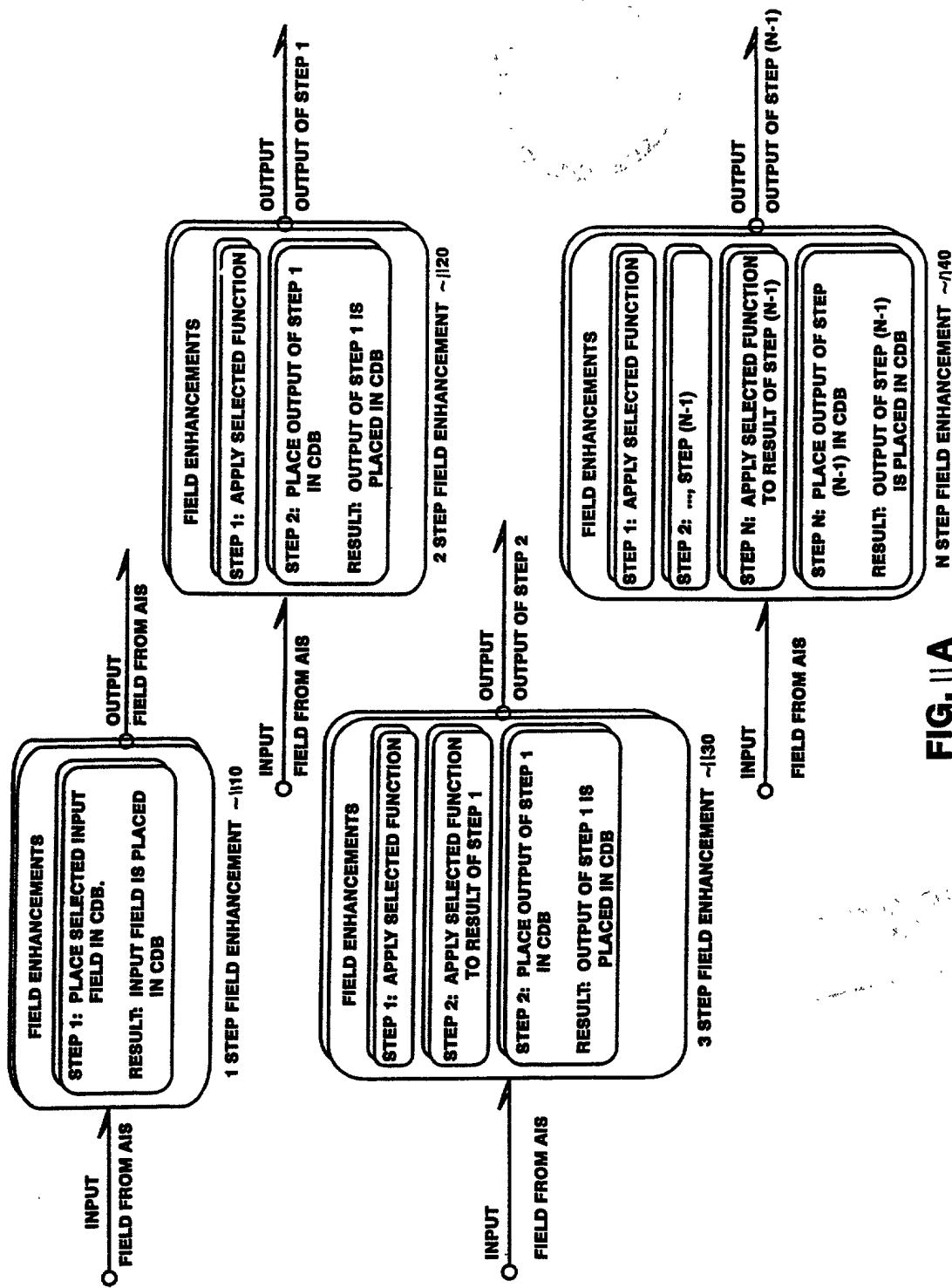


FIG. 11A

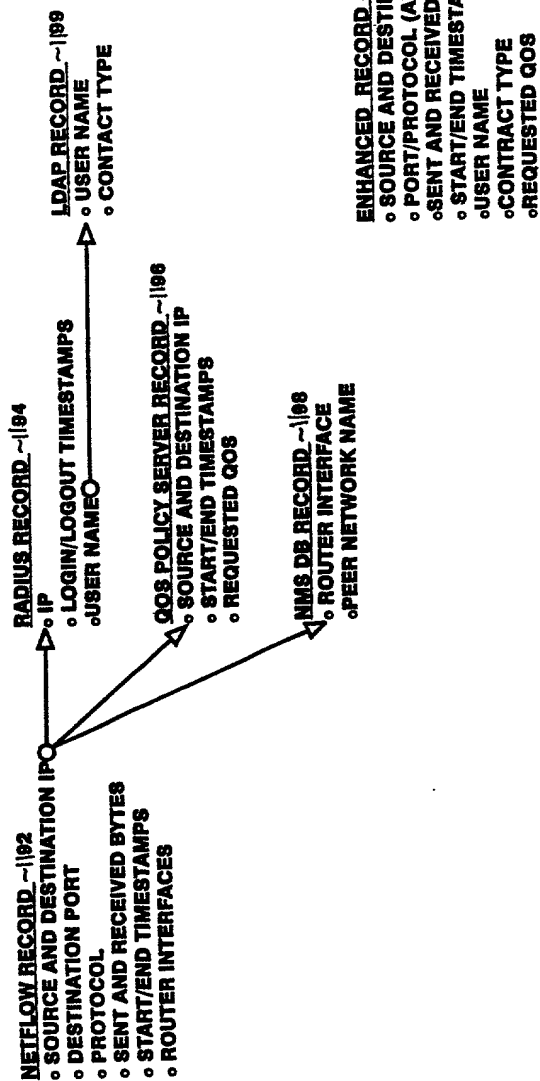


FIG. 11B